

The Terms and Conditions were last updated on 28 September 2026

1. Introduction

These Terms and conditions apply to this website and to the transactions related to our products and services. You may be bound by additional contracts related to your relationship with us or any products or services that you receive from us. If any provisions of the additional contracts conflict with any provisions of these Terms, the provisions of these additional contracts will control and prevail.

2. Binding

By registering with, accessing, or otherwise using this website, you hereby agree to be bound by these Terms and conditions set forth below. The mere use of this website implies the knowledge and acceptance of these Terms and conditions. In some particular cases, we can also ask you to explicitly agree.

3. Electronic communication

By using this website or communicating with us by electronic means, you agree and acknowledge that we may communicate with you electronically on our website or by sending an email to you, and you agree that all agreements, notices, disclosures, and other communications that we provide to you electronically satisfy any legal requirement, including but not limited to the requirement that such communications should be in writing.

4. Intellectual property

We or our licensors own and control all of the copyright and other intellectual property rights in the website and the data, information, and other resources displayed by or accessible within the website.

4.1 All the rights are reserved

Unless specific content dictates otherwise, you are not granted a license or any other right under Copyright, Trademark, Patent, or other Intellectual Property Rights. This means that you will not use, copy, reproduce, perform, display, distribute, embed into any electronic medium, alter, reverse engineer, decompile, transfer, download, transmit, monetize, sell, market, or commercialize any resources on this website in any form, without our prior written permission, except and only insofar as otherwise stipulated in regulations of mandatory law (such as the right to quote).

5. Newsletter

Notwithstanding the foregoing, you may forward our newsletter in the electronic form to others who may be interested in visiting our website.

6. Third-party property

Our website may include hyperlinks or other references to other party's websites. We do not monitor or review the content of other party's websites which are linked to from this website. Products or services offered by other websites shall be subject to the applicable Terms and Conditions of those third parties. Opinions expressed or material appearing on those websites are not necessarily shared or endorsed by us.

We will not be responsible for any privacy practices or content of these sites. You bear all risks associated with the use of these websites and any related third-party services. We will not accept any responsibility for any loss or damage in whatever manner, however caused, resulting from your disclosure to third parties of personal information.

7. Responsible use

By visiting our website, you agree to use it only for the purposes intended and as permitted by these Terms, any additional contracts with us, and applicable laws, regulations, and generally accepted online practices and industry guidelines. You must not use our website or services to use, publish or distribute any material which consists of (or is linked to) malicious computer software; use data collected from our website for any direct marketing activity, or conduct any systematic or automated data collection activities on or in relation to our website.

Engaging in any activity that causes, or may cause, damage to the website or that interferes with the performance, availability, or accessibility of the website is strictly prohibited.

8. Registration

You may register for an account with our website. During this process, you may be required to choose a password. You are responsible for maintaining the confidentiality of passwords and account information and agree not to share your passwords, account information, or secured access to our website or services with any other person. You must not allow any other person to use your account to access the website because you are responsible for all activities that occur through the use of your passwords or accounts. You must notify us immediately if you become aware of any disclosure of your password.

After account termination, you will not attempt to register a new account without our permission.

9. Refund and Return policy

9.1 Right of withdrawal

You have the right to withdraw from this contract within 14 days without giving any reason.

The withdrawal period will expire after 14 days from the day on which you acquire, or a third-party other than the carrier and indicated by you acquires, physical possession of the goods.

To exercise your right of withdrawal, you must inform us of your decision to withdraw from this contract by an unequivocal statement. To this end, you may use the [withdrawal function available](#). You are, however, free to express your intention to withdraw from the contract by making an unequivocal statement in any other suitable way.

You can also submit any other unequivocal statement on our [website](#).

We will communicate to you an acknowledgement of receipt of such a withdrawal on a durable medium (for example by email) without delay.

To meet the withdrawal deadline, it is sufficient for you to send your communication concerning your exercise of the right of withdrawal before the withdrawal period has expired.

9.2 Effects of withdrawal

If you withdraw from this contract, we shall reimburse you all payments received from you, including the costs of delivery (with the exception of the supplementary costs resulting from your choice of a type of delivery other than the least expensive type of standard delivery offered by us), without undue delay and in any event not later than 14 days from the day on which we are informed about your decision to withdraw from this contract. We will carry out such reimbursement using the same means of payment as you used for the initial transaction unless you have expressly agreed otherwise; in any event, you will not incur any fees as a result of such reimbursement.

You shall send back the goods or hand them over to us or a person authorised by us to receive the goods, without undue delay and in any event not later than 14 days from the day on which you communicate your withdrawal from this contract to us. The deadline is met if you send back the goods before the period of 14 days has expired.

We may withhold reimbursement until we have received the goods back or you have supplied evidence of having sent back the goods, whichever is the earliest.

You will have to bear the direct cost of returning the goods.

You are only liable for any diminished value of the goods resulting from the handling other than what is necessary to establish the nature, characteristics, and functioning of the goods.

Please note that there are some legal exceptions to the right to withdraw, and some items can therefore not be returned or exchanged. We will let you know if this applies in your particular case.

10. Content posted by you

We may provide various open communication tools on our website, such as blog comments, blog posts, forums, message boards, ratings and reviews, and various social media services. It might not be feasible for us to screen or monitor all content that you or others may share or submit on or through our website. However, we reserve the right to review the content and to monitor all use of and activity on our website, and remove or reject any content in our sole discretion. By posting information or otherwise using any open communication tools as mentioned, you agree that your content will comply with these Terms and Conditions and must not be illegal or unlawful or infringe any person's legal rights.

11. Idea submission

Do not submit any ideas, inventions, works of authorship, or other information that can be considered your own intellectual property that you would like to present to us unless we have first signed an agreement regarding the intellectual property or a non-disclosure agreement. If you disclose it to us absent such written agreement, you grant to us a worldwide, irrevocable, non-exclusive, royalty-free license to use, reproduce, store, adapt, publish, translate and distribute your content in any existing or future media.

12. Termination of use

We may, in our sole discretion, at any time modify or discontinue access to, temporarily or permanently, the website or any Service thereon. You agree that we will not be liable to you or any third party for any such modification, suspension or discontinuance of your access to, or use of, the website or any content that you may have shared on the website. You will not be entitled to any compensation or other payment, even if certain features, settings, and/or any Content you have contributed or have come to rely on, are permanently lost. You must not circumvent or bypass, or attempt to circumvent or bypass, any access restriction measures on our website.

13. Warranties and liability

Nothing in this section will limit or exclude any warranty implied by law that it would be unlawful to limit or to exclude. This website and all content on the website are provided on an "as is" and "as available" basis and may include inaccuracies or typographical errors. We expressly disclaim all warranties of any kind, whether express or implied, as to the availability, accuracy, or completeness of the Content. We make no warranty that:

- this website or our products or services will meet your requirements;
- this website will be available on an uninterrupted, timely, secure, or error-free basis;
- the quality of any product or service purchased or obtained by you through this website will meet your expectations.

Nothing on this website constitutes or is meant to constitute, legal, financial or medical advice of any kind. If you require advice you should consult an appropriate professional.

The following provisions of this section will apply to the maximum extent permitted by applicable law and will not limit or exclude our liability in respect of any matter which it would be unlawful or illegal for us to limit or to exclude our liability. In no event will we be liable for any direct or indirect damages (including any damages for loss of profits or revenue, loss or corruption of data, software or database, or loss of or harm to property or data) incurred by you or any third party, arising from your access to, or use of, our website.

Except to the extent any additional contract expressly states otherwise, our maximum liability to you for all damages arising out of or related to the website or any products and services marketed or sold through the website, regardless of the form of legal action that imposes liability (whether in contract, equity, negligence, intended conduct, tort or otherwise) will be limited to the total price that you paid to us to purchase such products or services or use the website. Such limit will apply in the aggregate to all of your claims, actions and causes of action of every kind and nature.

14. Privacy

To access our website and/or services, you may be required to provide certain information about yourself as part of the registration process. You agree that any information you provide will always be accurate, correct, and up to date.

We take your personal data seriously and are committed to protecting your privacy. We will not use your email address for unsolicited mail. Any emails sent by us to you will only be in connection with the provision of agreed products or services.

We have developed a policy to address any privacy concerns you may have. For more information, please see our [Privacy Statement](#) and our [Cookie Policy](#).

15. Accessibility

We are committed to making the content we provide accessible to individuals with disabilities. If you have a disability and are unable to access any portion of our website due to your disability, we ask you to give us a notice including a detailed description of the issue you encountered. If the issue is readily identifiable and resolvable in accordance with industry-standard information technology tools and techniques we will promptly resolve it.

16. Export restrictions / Legal compliance

Access to the website from territories or countries where the Content or purchase of the products or Services sold on the website is illegal is prohibited. You may not use this website in violation of export laws and regulations of United Kingdom.

17. Assignment

You may not assign, transfer or sub-contract any of your rights and/or obligations under these Terms and conditions, in whole or in part, to any third party without our prior written consent. Any purported assignment in violation of this Section will be null and void.

18. Breaches of these Terms and conditions

Without prejudice to our other rights under these Terms and Conditions, if you breach these Terms and Conditions in any way, we may take such action as we deem appropriate to deal with the breach, including temporarily or permanently suspending your access to the website, contacting your internet service provider to request that they block your access to the website, and/or commence legal action against you.

19. Force majeure

Except for obligations to pay money hereunder, no delay, failure or omission by either party to carry out or observe any of its obligations hereunder will be deemed to be a breach of these Terms and conditions if and for as long as such delay, failure or omission arises from any cause beyond the reasonable control of that party.

20. Indemnification

You agree to indemnify, defend and hold us harmless, from and against any and all claims, liabilities, damages, losses and expenses, relating to your violation of these Terms and conditions, and applicable laws, including intellectual property rights and privacy rights. You will promptly reimburse us for our damages, losses, costs and expenses relating to or arising out of such claims.

21. Waiver

Failure to enforce any of the provisions set out in these Terms and Conditions and any Agreement, or failure to exercise any option to terminate, shall not be construed as waiver of such provisions and shall not affect the validity of these Terms and Conditions or of any Agreement or any part thereof, or the right thereafter to enforce each and every provision.

22. Language

These Terms and Conditions will be interpreted and construed exclusively in English. All notices and correspondence will be written exclusively in that language.

23. Entire agreement

These Terms and Conditions, together with our [privacy statement](#) and [cookie policy](#), constitute the entire agreement between you and Jonathan's Watches Ltd in relation to your use of this website.

24. Updating of these Terms and conditions

We may update these Terms and Conditions from time to time. The date provided at the beginning of these Terms and Conditions is the latest revision date. We will give you a written notice of any changes or updates, and the revised Terms and Conditions will become effective from the date that we give you such a notice. Your continued use of this website following the posting of changes or updates will be considered notice of your acceptance to abide by and be bound by these Terms and Conditions. To request a prior version of these Terms and conditions, please contact us.

25. Choice of Law and Jurisdiction

These Terms and Conditions shall be governed by the laws of United Kingdom. Any disputes relating to these Terms and Conditions shall be subject to the jurisdiction of the courts of United Kingdom. If any part or provision of these Terms and Conditions is found by a court or other authority to be invalid and/or unenforceable under applicable law, such part or provision will be modified, deleted and/or enforced to the maximum extent permissible so as to give effect to the intent of these Terms and Conditions. The other provisions will not be affected.

26. Sale of goods

This section applies when you buy goods from us through this website. It adds to the rest of these Terms; if anything in this section conflicts with another section, this section applies to your purchase.

Your order and our contract with you

(a) Our shopping pages guide you through placing an order and let you check and correct any errors before you submit it. You can also ask our customer service team to place an order for you.

(b) After you place an order we email you to acknowledge that we have received it (the "Order Confirmation") and give you an order number. Please quote it whenever you contact us about

the order. When your order is dispatched we email you the tracking number.

(c) The Order Confirmation only means your order has reached our system. We then carry out validity and security checks; once they are passed, a contract between you and us comes into existence.

(d) We may decline an order, for example if the goods are not available, your payment is not authorised, we cannot meet your requested delivery date, the order fails our security checks, or there is an error in the price or description of the goods. If you have already paid, we refund you in full as soon as possible.

(e) Product images are for illustration. We make every effort to show products and their technical details accurately, but screens differ and mistakes can happen, so please check the details on the item itself when you receive it.

Prices

(a) The price of the goods is the price shown on our website when we confirm your order. Prices include UK VAT at the current rate. For deliveries outside the UK the price you pay stays the same, and you may have to pay customs duty and import tax.

(b) Delivery charges are shown during checkout, before you confirm your order. Promotional prices and offers are subject to availability and may be withdrawn at any time.

(c) If we find that the correct price of an item is lower than the price shown on our website, we charge you the lower price. If the correct price is higher, we contact you and you can either buy at the correct price or cancel the order; we do not process the order until we hear from you, and if we cannot reach you we treat the order as cancelled and tell you in writing. If a pricing error is obvious and could reasonably have been recognised by you as a mistake, we do not have to supply the goods at the incorrect price.

(d) Our prices can change at any time, but a price change does not affect an order once the contract has been formed. We are not responsible for prices shown on other websites, shopping feeds or search engine results, which may be out of date.

Payment

(a) You can pay by Visa, Mastercard or American Express through our payment provider Opayo, or with Klarna (subject to Klarna's own checks and terms). We never see or store your full card number.

(b) All cards are subject to validation and authorisation by the card issuer, which may include extra security steps such as 3-D Secure. If the card issuer refuses payment, we are not liable for any delay or non-delivery.

(c) We may reject a payment or order that we believe is at risk of fraud. In that case we refund

the amount paid using the same payment method and contact you to offer another way to pay or to cancel the order.

Delivery

(a) Delivery times and charges depend on the delivery address and the availability of the goods, and are set out in our [Delivery Information](#). Orders are usually delivered within 2 working days; delivery to Aberdeen, Edinburgh, Inverness, Glasgow, Belfast, the Isle of Man, Guernsey, Jersey, Plymouth and Truro may take 1-3 working days longer.

(b) Orders are sent by a tracked Royal Mail service with insurance cover. Please make sure the delivery address is correct; we are not responsible for parcels lost because of an incorrect address.

(c) If you think your parcel has been lost, contact us straight away, and in any case within 7 working days of your purchase date, so we can check with the courier; allow up to 14 working days for us to resolve it. We will replace or refund orders lost in transit, but our responsibility ends once the courier's tracking confirms delivery to the delivery address.

(d) The goods are your responsibility from the time they are delivered to you.

Our right to cancel

We may cancel an order at any time before delivery, for example because of an event outside our control or because the goods are out of stock. We will contact you promptly and, if you have already paid, refund you in full.

Returns — condition of the goods

(a) Your right to cancel and return goods is set out in the Refund and Return policy section above and on our [Returns & Refunds](#) page. Returned or exchanged items must be in new condition and in their original packaging, with all packing material, blank warranty cards, manuals and accessories. Please send them by a tracked or signed-for service; return postage is your responsibility and we are not responsible for parcels lost or damaged on the way back to us.

(b) Please send the return without undue delay and in any event within 14 days of telling us that you are cancelling. Pierced jewellery and sealed items cannot be returned once opened for hygiene reasons.

(c) Every return is inspected by our warehouse. Refunds are made after the inspection, normally within 7 working days of the return reaching us and at the latest within 14 days. If an item shows signs of wear, has missing parts, or has had its plastic seals or tags removed, we may reduce the refund to reflect the loss in value, as the law allows.

(d) Boxes and promotional materials are free of charge; they are not covered by warranty or

replacement if they arrive damaged.

Complimentary bracelet

(a) A complimentary bracelet (normally worth £20) is offered with every watch except watches on sale, while stocks last. To receive it you must add it to your bag yourself before checkout; orders are processed automatically and we cannot add the bracelet afterwards.

(b) If you did not add the bracelet you can still ask for it later, but you will need to pay the delivery cost for it (£6 standard or £12 next day).

(c) If you return a watch for a refund without the complimentary bracelet, we deduct the bracelet's value (£20) from the refund.

Faulty goods and warranty

(a) Your statutory rights as a consumer are not affected. If a watch develops a fault within 30 days of your order, we pay the return postage; after 30 days the postage is your responsibility. Please use a tracked service. Repairs normally take 7-14 working days.

(b) Warranty periods are set out on our [Warranty](#) page.

Security and fraud checks

Your IP address is recorded when you place an order and every order is checked for fraud before it is shipped. Orders with a delivery address different from the billing address may take longer because of these checks. Fraudulent or suspicious orders may be disclosed to the appropriate authorities when they lawfully request it.

Our liability to you as a consumer

(a) If we fail to comply with these Terms, we are responsible for loss or damage you suffer that is a foreseeable result of our breach or our negligence, but not for loss or damage that is not foreseeable.

(b) We supply the goods for domestic and private use only, and we are not liable for any loss of profit, loss of business, business interruption or loss of business opportunity.

(c) We do not exclude or limit our liability for death or personal injury caused by our negligence or that of our employees, agents or subcontractors, for fraud or fraudulent misrepresentation, or for anything else it would be unlawful for us to exclude or limit.

Other important terms

(a) We may transfer our rights and obligations under these Terms to another organisation; this will not affect your rights. You may only transfer your rights or obligations to another person if

we agree in writing.

(b) This contract is between you and us, and no other person has any rights to enforce any of its terms.

(c) If we do not insist straight away that you do anything you are required to do under these Terms, that does not stop us from doing so later.

Recycling your old electricals

When you buy a new electrical item from us, including a watch, we will take back your old equivalent item free of charge for recycling. Contact us to arrange it. Electrical equipment carries a crossed-out wheeled bin symbol as a reminder not to throw it away with household waste: many electrical items can be repaired or recycled, and in landfill their hazardous substances can contaminate soil and water.

27. Contact information

This website is owned and operated by Jonathan's Watches Ltd.

You may contact us regarding these Terms and Conditions through our [contact](#) page.

28. Download

You can also [download](#) our Terms and Conditions as a PDF.